

Curriculum Vitae – Ingrid Bijl

Personal Details

First name	- Ingrid
Last name	- Bijl
Gender	- F
Nationality	- Dutch
Address	- Carrer Censal 4, planta 4, puerta 5
Postal code	- 03570
City	- Villajoyosa (Alicante), Spain
Date of birth	- September 7th, 1965
Place of birth	- Weesp, The Netherlands
Phone	- +34 722 864 259
Company	- Self employed
E-mail	- Ingridbijl01@gmail.com
NIE (SP)	- Y5604141K
Website	- www.newpageministries.org
Faith	- Christian



Characteristics and Qualities

- Entrepreneurial spirit, pro-active networker
- Clear and respectful communicator
- Supportive, empathic and encouraging
- Organizational sensitive: both solution- and people-oriented

Expertise:

- Biblical Counselor
- Sr. Learning & Development Consultant (Kirkpatrick Evaluation Certified)
- Sr. Professional & executive coach
- Project manager

Summary:

For over 20 years Ingrid has been supporting individuals, teams and organizations in finding answers to complex and important questions like:

- What steps should I take in my personal and/or professional life?
- How do we improve client satisfaction and the quality of our services?
- How should we support our staff regarding training and development?
- How can we improve our communication?

What people say about Ingrid

Ingrid has an exceptional talent to understand the bigger picture within organizations. Due to her sharp observation, she is able to analyze the situation, the processes and the needs within teams. Then she knows how to hit the right chord through her careful communication and get people to move constructively. This results in better cooperation between departments and support for changes. I can highly recommend Ingrid!"

More testimonials: www.ingridbijl.com/experiences

2017 -now

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|---------------------|---|
| New Page Ministries | - Biblical Counselor, writer, speaker (since 2019)
Supporting women in need from a Biblical/Christian perspective (online and offline) |
| Retreat at Sea | - Executive coach & Counselor
Organizing high-end, individual (Christian) retreats for managers, CEO's and entrepreneurs in Spain. |
| Q-Support/C-Support | - Project Manager Customer Satisfaction & Quality
Design of Evaluation Strategy and Quality Control
Developing surveys, collecting & interpreting data
Writing management reports & recommendations |

2010 - 2017

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|-----------------------------|--|
| IBTC | - Sr. Learning & Development consultant
Management consulting
Design of Learning & Development Strategies
Optimizing Training & Development activities
Workshops – Team building - Coaching |
| Amgen Corp. | - Consultant IS Staff Development
Improvement of effectiveness and productivity IT staff in the areas of Personal Effectiveness, Business Partnering, Project Discipline en Team Building. |
| Reinier de Graaf Groep - IT | - Projectlead Communication & Training
Internal Communications, IT-project Communication, Design of Training Plan. |

2006 - 2010

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|----------------------|---|
| SURFdiensten | - Project Support & Communication |
| Amgen Corp. | - Training Lead Information Services (International):
Project manager Training, Train-the-Trainer, Training Development |
| IBTC | - Freelance trainer
Communication, Project Management |
| INHOLLAND University | - Projectmanager Training & Communication - IT |

2000 – 2005

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|----------------------|---|
| Hogeschool INHOLLAND | - Functional application manager |
| IBTC | - Freelance trainer
Communication, Project Management |

1985 – 2000

- | | |
|---------------|----------------------------------|
| Pearle | - Trainer, opticien, optometrist |
| Ophthalmology | - Orthoptist |

Education & Training

2019	Biblical Counseling Lay Certificate	-	Biblical Counseling Center
2014	Organizational Behavior Management	-	Trigono BV
2013	Kirkpatrick 4 Levels of Evaluation (Bronze Certified)	-	Kirkpatrick (US)
2010	Open Space Technology	-	Contorno
2009	Whole Person Process Facilitation (WPPF)	-	Contorno
2008	Prince2 Foundation	-	GoodSense
	ITIL v3 Foundation (English) (cert.)	-	STC Training (Malta)
	Intercultural coaching & counseling	-	CTA Vlieger
2007	Advanced English	-	English at Work (Amsterdam)
	Academic Coach/Counselor	-	Academie voor Coaching en Counseling
2004	Leading projects 2	-	CapGemini Academy
2002	ITIL Foundation	-	Pink Roccade
	Functional (application)management	-	Pink Roccade
2000	Didactic Skills	-	Skip Opleidingen te Zaandam
1985	HBO – Orthoptist	-	HBO – Orthoptie

Languages

- Fluent: Dutch, English
- Basic/Intermediate: German, French, Spanish

Other

Network	<ul style="list-style-type: none">- Meerbusiness (Online Business Networking, 2019)- Internations (International Network, 2017 - 2018)- Open Coffee (Regional network, NB, 2014-2018)- Women's network DIVA (NL - 2013-2017)- IVW – Business Network (NL - 2009 – 2013)- ORAM – Business Network (NL - 2007 – 2009)- Women's Network VVNA (Amsterdam, 2000 – 2007)- SVN (Women's Network) (NL - 2000 – 2004)- Jong MKB Business Network (Amsterdam 2000 – 2007)
Ancillary Positions	<ul style="list-style-type: none">- Member of the board, Women's Network (NL, 2017)- Chairman, WMO-advisory board (NL, 2011-2013)- Volunteer, Zorgboerderij Hoogerlust (2010 – 2011)- Member of the board, VVNA (2002 – 2005)- Member of the board, Primary Education (NL, 1995 – 2000)- Volunteer Vluchtelingenwerk (NL, 1994 – 1996)